



MANHATTAN VALLEY PEDIATRICS
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Divorced/ Separated Parents Policy

At MVP, our goal is to partner with parents for our children's health. We appreciate that children with divorced or separated parents may have unique challenges and we will work with families to best support them. This policy was developed to explicitly state expectations of how to best do this:

1. The providers, medical assistants, nurses and ancillary staff will not be put in the middle of domestic issues over the phone or in the office.
2. Decisions regarding appointments and vaccinations should be made by both caregivers prior to your child's visit.
3. Only in situations where there is a documented court order will one parent be denied access to the child's health record or visit to the office. MVP must be provided with a copy of the court order to keep on file.
4. It is both parents' responsibility to communicate with each other about the child's care and office visits. It is not the responsibility of MVP to communicate information to each custodial parent separately.
5. Our providers will not make it a practice to call each parent separately to confirm appointments or summarize the office visit. While we will not restrict either parent's involvement in the patient's care unless authorized by law, we will not duplicate information delivery unless directed by law.
6. We will send reminders of upcoming appointments to only the primary phone number on the account. The parent or guardian that completes and signs our new patient packet will receive these reminders.
7. All copays, deductibles, coinsurances and other fees are due at the time of the visit and are the responsibility of the parent accompanying the patient to the appointment.

We appreciate your confidence in us to care for your children and thank you for your cooperation with this agreement.